

Quick Installation Guide

300Mbps Multi-Function Wireless N Router

Please select your preferred configuration method:

Method 1 >> Configuration via CD Setup Wizard

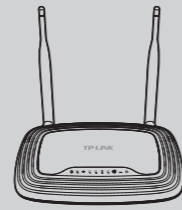
For Windows users only

Method 2 >> Configuration via Web-based Quick Setup Wizard

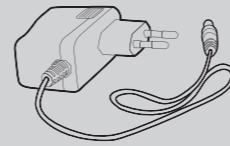
For Mac OS/Linux users or Windows users who cannot run mini CD

MODEL NO. TL-WR842ND

Package Contents



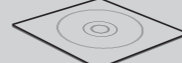
TL-WR842ND



Power Adapter



Ethernet Cable

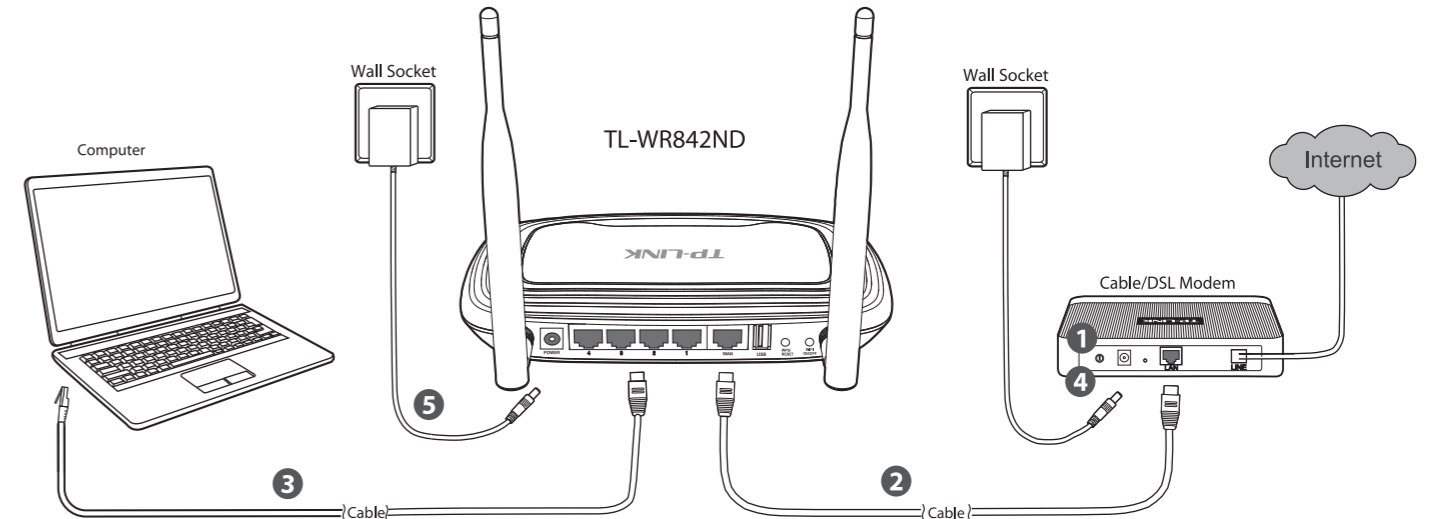


Resource CD



QIG

Hardware Connection



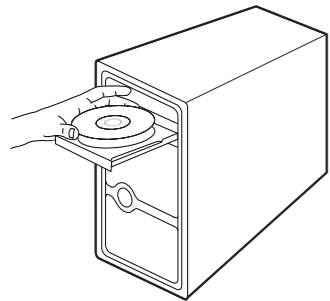
- 1 Power off your modem and disconnect your existing router if you have one. (If the modem has a backup battery, please remove it too.)
- 2 Use an Ethernet cable to connect the **WAN** (blue) port of the router to the modem's **LAN** port.
- 3 Use another Ethernet cable to connect your computer to one of the **LAN** ports (yellow) labeled 1/2/3/4 on your router.
- 4 Turn on your modem and wait for 2 minutes. (Replace the battery if you removed it previously.)
- 5 Plug the supplied power adapter into the **POWER** jack to turn on the router and wait for 1 minute.

Note To use the router to share files or printers, plug an external USB hard drive, USB flash disk or USB printer to the **USB** ports. Please refer to **Appendix 1** for more details about USB features.

Method 1 >> Configuration via CD Setup Wizard

Note This method is only for Windows users who can run the mini CD.

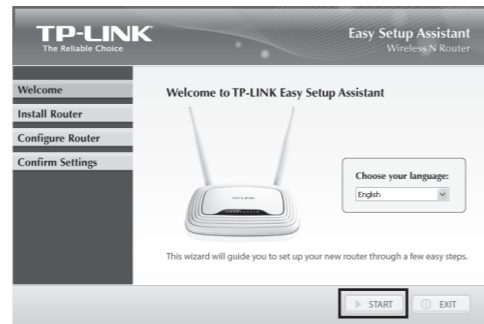
- 1 Insert the TP-LINK Resource CD into the CD-ROM drive.



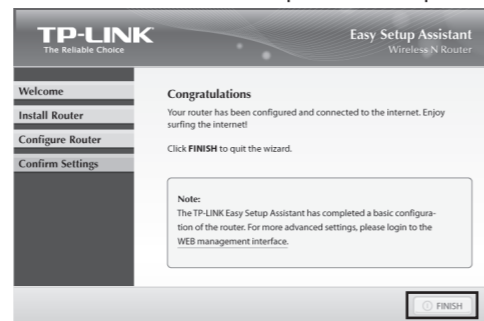
- 2 Select **TL-WR842ND** and then click **Easy Setup Assistant**.



- 3 Select your language from the drop-down menu. Click **START** and the **Easy Setup Assistant** will guide you step by step to set up the Router.



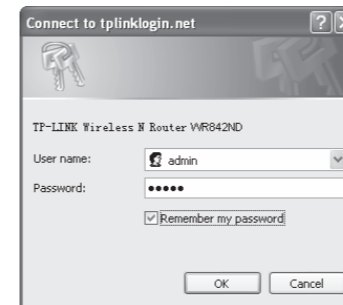
- 4 Follow the instructions until you see the screen below. Click **FINISH** to complete the setup.



Method 2 >> Configuration via Web-based Quick Setup Wizard

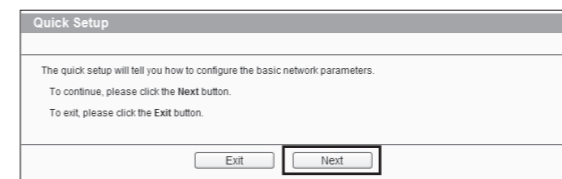
Note This method is for Mac OS/Linux users or Windows users who cannot run the mini CD.

- 1 Open your web browser and type **http://tplinklogin.net** in the address bar. Then type **admin** both for user name and password to log in.



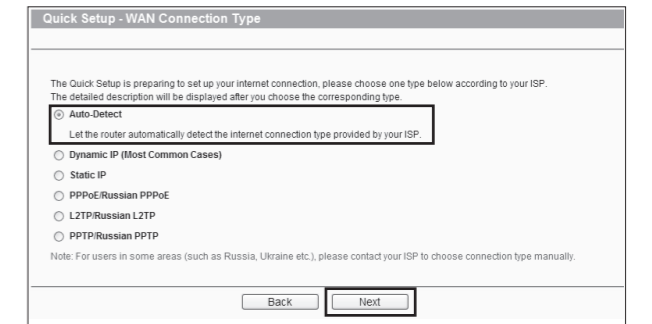
Note If the login window fails to pop up or you cannot access the management page after the login window, please refer to **Troubleshooting-2**.

- 2 Click **Quick Setup** on the main menu and then click **Next**.

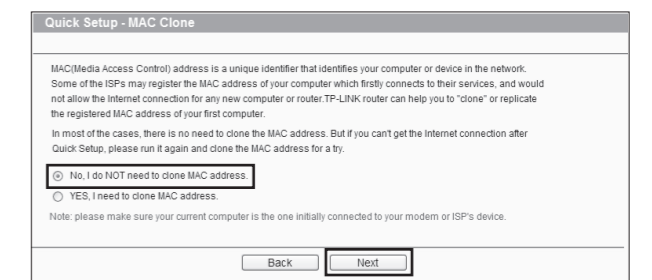


Note The Router will automatically detect the Internet connection. If the Internet is available, the Router will direct you to **Step 5**; otherwise, you need to continue with **Step 3**.

- 3 Select **Auto-Detect** to detect the Internet connection type and click **Next**. (The Dynamic IP is the suitable connection type for most cases, so we take it as an example in the following.)



- 4 If **Dynamic IP** is detected, there will appear the MAC Clone page. In most cases, there is no need to clone the MAC address. You can select **"No, ..."** and then click **Next**.



(To be continued ...)

Method 2 >> Configuration via Web-based Quick Setup Wizard (Continued)

- 5** You can rename your wireless network and create your own password on this page. Then click **Next** to continue.

Note The default wireless network name is **TP-LINK_XXXXXX** (XXXXXX are the last 6 characters of the Router's MAC address); and the default Wireless Password (the same as the PIN code) is printed on the bottom label, as well as the MAC address.

- 6** Click **Finish** to have your settings take effect.

Appendix 2: Additional Features

You can set up additional features by referring to the Technical Support page on the TP-LINK website or the User Guide on the resource CD.



Scan the QR code to access the Technical Support page.

<http://www.tp-link.com/en/support/faq>

- Open ports for Game Console
- Set up Bandwidth Control
- Set up Parental Control
- Set up Access Control
- Set up WDS Bridging
- Set up/Change the wireless security settings
- Upgrade the firmware
- Restore the factory default settings

FAQ ID: 72
FAQ ID: 194
FAQ ID: 350
FAQ ID: 359
FAQ ID: 440
FAQ ID: 256
FAQ ID: 296
FAQ ID: 426

Troubleshooting

1. What can I do if I cannot access the Internet?

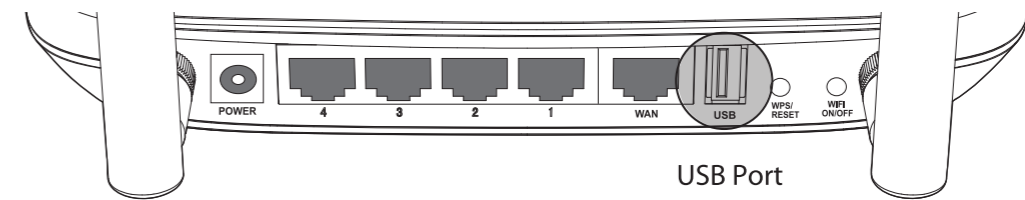
- 1) Make sure that computer can access the Internet when connected directly to the modem using an Ethernet cable.
- 2) Check that if all cables are connected correctly. Try different Ethernet cables to ensure they are working properly.
- 3) Check that if you are able to access the Router's web management page. If not, please refer to "What can I do if I cannot open the web-based management page?".
- 4) Please log in the web management page (<http://tplinklogin.net>), click the menu "Network > WAN", and ensure that the WAN Connection Type is Dynamic IP; this is the suitable connection type for most DSL/Cable modem and other network.
- 5) For cable modem users, please try rebooting the modem first. If the problem persists, please go to "Network > MAC Clone", and click **Clone MAC Address** and then **Save**. After the above two steps, if you are still unable to access the Internet, please contact our technical support for further assistance.

2. What can I do if I cannot open the web-based management page?

- 1) Verify all the hardware connections. The computer should be connected to the Ethernet port (yellow).
- 2) Turn off the router and turn it back on.

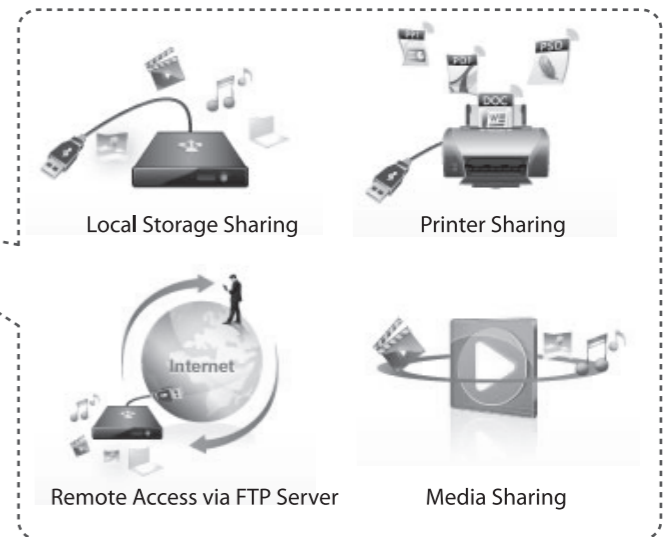
Appendix 1: USB Features Introduction and Application

The USB 2.0 port on the TL-WR842ND can be used to share your file, media, storage space, and printer across your local network. Besides, by setting up an FTP server, you can access your files whenever you are connected to the Internet.



Scan the QR code to access the Application Guide for USB features.

<http://www.tp-link.com/app/usb>



Technical Support

- For more troubleshooting help, go to www.tp-link.com/en/support/faq
 - To download the latest Firmware, Driver, Utility and User Guide, go to <http://www.tp-link.com/en/support/download/>
 - For all other technical support, please contact us by using the following details:
- Global**
Tel: +86 755 2650 4400
Fee: Depending on rate of different carriers, IDD.
E-mail: support@tp-link.com
Service time: 24hrs, 7 days a week
- Singapore**
Tel: +65 6284 0493
Fee: Depending on rate of different carriers.
E-mail: support.sg@tp-link.com
Service time: 24hrs, 7 days a week
- UK**
Tel: +44 (0) 845 147 0017
Fee: Landline: 1p-10.5p/min, depending on the time of day. Mobile: 15p-40p/min, depending on your mobile network.
E-mail: support.uk@tp-link.com
Service time: 24hrs, 7days a week
- USA / Canada**
Toll Free: +1 866 225 8139
E-mail: support.usa@tp-link.com (USA)
support.ca@tp-link.com (Canada)
Service time: 24hrs, 7days a week
- Malaysia**
Toll Free: 1300 88 875 465 (1300 88TP-LINK)
E-mail: support.my@tp-link.com
Service time: 24hrs, 7days a week
- Ukraine**
Tel: 0 800 505 508
Fee: Free for Landline; Mobile: Depending on rate of different carriers
E-mail: support.ua@tp-link.com
Service time: Monday to Friday 9:00 to 17:00 GMT+1 or GMT+2 (DST)
- France**
E-mail: support.fr@tp-link.com
Service time: Monday to Friday, 9:00 to 18:00 *Except French Bank holidays
- Italy**
Tel: +39 023 051 9020
Fee: Depending on rate of different carriers.
E-mail: support.it@tp-link.com
Service time: Monday to Friday, 09:00 to 13:00; 14:00 to 18:00
- Germany / Austria**
Tel: +49 1805 875465 (German Service)
+49 1805 TPLINK
+43 820 820360
Fee: Landline from Germany: 0.14EUR/min. Landline from Austria: 0.20EUR/min.
E-mail: support.de@tp-link.com
Service Time: Monday to Friday, 09:00 to 12:30 and 13:30 to 18:00. GMT+1 or GMT+2 (DST in Germany)
* Except bank holidays in Hesse
- Australia / New Zealand**
Tel: AU 1300 87 5465 (Depending on 1300 policy.)
NZ 0800 87 5465 (Toll Free)
E-mail: support.au@tp-link.com (Australia)
support.nz@tp-link.com (New Zealand)
Service time: 24hrs, 7 days a week
- Turkey**
Tel: 0850 72 444 88 (Turkish Service)
Fee: Depending on rate of different carriers.
E-mail: support.tr@tp-link.com
Service time: 9:00 to 21:00, 7days a week
- Switzerland**
Tel: +41 (0) 848 800 998 (German Service)
E-mail: support.ch@tp-link.com
Fee: 4-8 Rp/min, depending on rate of different time
Service time: Monday to Friday, 09:00 to 12:30 and 13:30 to 18:00. GMT+1 or GMT+2 (DST)
- Brazil**
Toll Free: 0800 608 9799 (Portuguese Service)
E-mail: suporte.br@tp-link.com
Service time: Monday to Friday, 9:00 to 20:00; Saturday, 9:00 to 15:00
- Poland**
Tel: +48 (0) 801 080 618
+48 223 606 363 (if calls from mobile phone)
Fee: Depending on rate of different carriers.
E-mail: support.pl@tp-link.com
Service time: Monday to Friday 9:00 to 17:00 GMT+1 or GMT+2 (DST)
- Indonesia**
Tel: (+62) 021 6386 1936
Fee: Depending on rate of different carriers.
E-mail: support.id@tp-link.com
Service time: Sunday to Friday, 09:00 to 12:00; 13:00 to 18:00 *Except public holidays
- Russian Federation**
Tel: 8 (499) 754 5560 (Moscow NO.)
8 (800) 250 5560 (Toll-free within RF)
E-mail: support.ru@tp-link.com
Service time: From 9:00 to 21:00 (Moscow time)
*Except weekends and holidays in RF